

Jason Ball's One-on-one Meeting

Generated by [Hypercontext.com](https://hypercontext.com)

Jason Ball, Customer Support Manager at Intercom, engages his support team by asking these top 5 questions in one-on-one meetings.

How's life?

Summary:

Next Steps:

KPIs - how'd you do last week? Where do you need to focus more this week?

Summary:

Next Steps:

How are your 10% time projects coming along? What can I do to support?

Summary:

Next Steps:

What's felt harder than it needs to be in the last week? How can I help?

Summary:

Next Steps:

Feedback - any feedback for you, any feedback for me?

Summary:

Next Steps:
